

## HPMS E-Mail

**Date:** May 19, 2026

**Subject:** HPMS Contract Management Module: New MPF Provider Directory Contacts

On Friday, May 22, 2026, CMS will update the HPMS Contract Management module to include two new required contract contact fields:

- MPF Provider Directory Contact (Primary)
- MPF Provider Directory Contact (Secondary)

These contacts will serve as the primary points of contact for questions, issues, and validation activities related to Provider Directory information displayed on Medicare Plan Finder ([www.medicare.gov](http://www.medicare.gov)).

Organizations should enter this information in HPMS using the following navigation path:

**HPMS Homepage > Contract Management > Basic Contract Management > Select Contract Number > Contact Data**

CMS strongly encourages organizations to complete these fields as soon as possible to support upcoming Provider Directory testing and validation activities scheduled for this summer.

Please note that both required contact fields must be completed before organizations will be able to electronically sign their CY 2027 contracts and addenda in August 2026.

For technical assistance, please contact the HPMS Help Desk at 1-800-220-2028 or [hpms@cms.hhs.gov](mailto:hpms@cms.hhs.gov).